

GILBEY COMPLIANCE GROUP Ltd.

COMPLIANCE CONNECT Membership Terms & Conditions

Document No:	1-ORG-002a	Issue No. 1	Authorised By:	L Gilbey
Document Description:	CC Terms & Conditions		Date Issued:	30-08-2025

Compliance Connect Membership Terms & Conditions

These Terms & Conditions ("Terms") apply to all members of Compliance Connect, operated by **Gilbey Compliance Group Ltd** (Company No. 16682332, Registered in England & Wales, Registered Office: 22 Courtland Place, Maldon, Essex CM9 6YE.

By joining as a member, you agree to the following:

1. Nature of Membership

- Compliance Connect is a networking and awareness training group operated by Gilbey Compliance Group Ltd.
- Events, talks, and training sessions are provided for awareness and discussion purposes only.
- Membership does not constitute professional certification, regulatory compliance, or accredited training.
- Certificates issued are for attendance/awareness only, not professional qualifications.

2. Liability Disclaimer

- Gilbey Compliance Group Ltd, its directors, and associates accept no liability for the use of information shared at events or through membership.
- Members are responsible for applying any information or practices within their own organisations.
- Attendance at events is at your own risk. Gilbey Compliance Group Ltd is not liable for personal injury, loss, or damage to property at events.

3. Intellectual Property & Confidentiality

- All materials, presentations, and resources provided by Gilbey Compliance Group Ltd are protected by copyright.
- Members may not copy, reproduce, or distribute materials without prior written permission.
- Members must respect the confidentiality of other members and may not use shared information for commercial gain without consent.
- Consultants or trainers attending agree not to use ideas, structures, or resources from COMPLIANCE
 CONNECT to create competing services.



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4. Membership Fees & Payments

- Membership fees are payable monthly or annually in advance.
- Founding membership offers may be limited and are at the discretion of Gilbey Compliance Group
 Ltd.
- Membership will automatically renew unless cancelled in writing (see Section 5).
- Refunds are only available under the cancellation terms below.

5. Cancellation & Cooling-Off Policy

- Under the Consumer Contracts Regulations 2013, members have a 14-day cooling-off period from the date of joining. If cancelled during this period, a full refund will be issued, provided the member has not attended an event or accessed membership benefits.
- After the cooling-off period, cancellations must be made in writing with at least 7 days' notice
 before the next billing date. No partial refunds are provided for part-month usage.
- Membership may be terminated immediately by Gilbey Compliance Group Ltd for breach of these Terms.

6. Privacy & Data Protection (GDPR)

- Gilbey Compliance Group Ltd will collect and process your personal data for the purpose of managing your membership and events.
- Data will not be shared with third parties except where required by law.
- Members have the right to request access, correction, or deletion of their data at any time by contacting info@gilbeycompliancegroup.co.uk.
- A full Privacy Notice Policy is available on our website.

7. Events & Participation

- COMPLIANCE CONNECT events are designed for collaboration and learning. Members are expected to treat others with respect and professionalism.
- Gilbey Compliance Group Ltd reserves the right to refuse entry or cancel membership for inappropriate conduct.
- Venues may have their own rules which members must follow.



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8. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of England & Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.

By joining Compliance Connect, you confirm that you have read, understood, and agree to these Terms & Conditions.